



## Concessions

### Concessions in Western Australia

#### Overview

This Factsheet provides information about concessions available within Western Australia.

The Western Australian concessions are primarily state concessions or concessions offered within the metropolitan area of Perth. Many local councils also offer concessions to residents, sometimes in addition to state concessions. Check with your local council to find out more about other concessions in your area.

#### Who determines what the concessions are?

The relevant Australian Government and State authorities and businesses determine what concessions to offer, and who is eligible for those concessions.

DVA does not determine what concessions are available from the concession providers. The type of concession and eligibility requirements are determined by the relevant Australian Government and State authorities and businesses that provide those concessions.

#### Who is eligible for a concession?

Where possible, this Factsheet will list the eligibility requirements for each particular concession.

The requirements will normally relate to whether you are eligible for certain types of DVA cards or whether you receive a certain type of DVA pension.

#### Proving your Eligibility

In many cases you will be able to prove your eligibility by presenting a DVA card such as the Pensioner Concession Card (PCC) or the DVA Gold Card. In situations where this does not apply the concession providers will tell you what confirmation they require.

#### Changes to concessions

The information given in this Factsheet is based on information provided to us and to the best of our knowledge is correct. Concessions may change at any time and the details should always be confirmed with the provider.

# Concessions in Western Australia, *continued*

## Health concessions

### Treatment Cards

If you have a DVA treatment card (Gold or White Card) you should always use this card for medical, hospital, pharmaceutical and allied health services.

### Pharmaceutical benefits

#### Who is eligible?

- Pensioner Concession Card (PCC) holders.

#### Concession

PCC holders are eligible for pharmaceuticals under the Pharmaceutical Benefits Scheme (PBS) at \$5.60 per prescription. Your pharmacist can tell you which pharmaceuticals are listed under the scheme. Premiums charged by manufacturers may apply to some alternative brands/medicines. Once you have spent the PBS Safety Net threshold amount on PBS medicines, you will receive free PBS medicines for the rest of the year.

#### Concession Provider

Department of Health and Ageing:

1800 020 613

Website:

[www.health.gov.au/pbs](http://www.health.gov.au/pbs)

### National Diabetes Services Scheme

#### Who is Eligible?

- Australian residents who have been diagnosed with diabetes by a doctor or Credentialed Diabetes Educator (CDE), *and* hold a current Australian Medicare card or DVA file number.

#### Concession

A range of Australian Government approved products are available at subsidised prices for persons who are registered with the National Diabetes Services Scheme.

#### Concession Provider

National Diabetes Services Scheme:

1300 136 588

Website:

[www.ndss.com.au/](http://www.ndss.com.au/)

### Hearing services

#### Who is eligible?

- Pensioner Concession Card (PCC) holders
- DVA Gold Card holders
- DVA White Card holders where the card is issued specifically for hearing reasons.

# Concessions in Western Australia, *continued*

## Hearing services, *continued*

### Concession

Hearing assessments and hearing rehabilitation are available through the Office of Hearing Services. Hearing assessments and hearing rehabilitation, including provision and fitting of some hearing aids, are available free of charge.

### Concession Provider

Office of Hearing Services:

1800 500 726

or TTY

1800 500 496

Website:

[www.health.gov.au/hear](http://www.health.gov.au/hear)

## Dental Services

### Who is eligible?

- Pensioner Concession Card (PCC) holders.

### Concession

Various schemes provide subsidised treatment to eligible Western Australians. Subsidised dental care provided through public dental clinics or participating private dental practices is available for eligible adults, housebound patients, other special groups and people in long term care facilities.

### Concession Provider

Dental Health Services Administration:

(08) 9313 0555

Website:

[www.dental.wa.gov.au](http://www.dental.wa.gov.au)

Or contact your local Public Dental Clinic.

## Patient Assisted Travel Scheme (PATs)

### Who is eligible?

- Pensioner Concession Card (PCC) holders who are permanent WA country residents. Excludes DVA clients whose travel for treatment is covered by DVA.

### Concession

Financial assistance may be provided towards travel and accommodation expenses for patients (and if necessary escorts), to access the nearest eligible specialist medical service. Conditions apply.

### Concession Provider

Health Infoline:

1300 135 030

Website:

[www.wacountry.health](http://www.wacountry.health)

Or contact your local country hospital and ask for the PATs Clerk.

# Concessions in Western Australia, *continued*

## Spectacles

### Who is eligible?

- Pensioner Concession Card (PCC) holders
- DVA White Card holders who do not receive treatment for eye disabilities.

### Concession

Eligible persons can receive a subsidy of up to \$50 for spectacles once every two years.

### Concession Provider

Department of Health:

(08) 9222 4222

Website:

[www.health.wa.gov.au](http://www.health.wa.gov.au)

## St John Ambulance Services

### Who is eligible?

- Pensioner Concession Card (PCC) holders
- Age Service Pensioners
- Age Pensioners.

### Concession

A concession of 50% is available on:

- all emergency ambulance services; *and*
- medically necessary non-urgent ambulance services to/from a hospital or other approved medical facility for clinical assessment/treatment.

Non-urgent ambulance transport will require authorisation from a medical practitioner.

St John Ambulance also provides people receiving Age Service Pension from DVA or Age Pensions from Centrelink or DVA with an additional 50% discount. Therefore primary ambulance services are FREE for these people.

Ambulance transport between hospitals is *not* covered by this arrangement.

### Concession Provider

St John Ambulance Service:

(08) 9334 1222

Department of Health:

(08) 9222 4222

Website:

[www.ambulancepolicy.health.wa.gov.au/questions/index.cfm](http://www.ambulancepolicy.health.wa.gov.au/questions/index.cfm)

[www.health.wa.gov.au](http://www.health.wa.gov.au)

## Community Aids and Equipment Program

### Who is eligible?

- Pensioner Concession Card (PCC) holders; *and*
- Commonwealth Seniors Health Card (CSHC) holders

who have a permanent disability who are living in the community.

# Concessions in Western Australia, *continued*

## Community Aids and Equipment Program, *continued*

### Concession

This scheme funds the purchase of basic and essential home modifications to assist people with long term disabilities to manage at home.

### Concession Provider

Disability WA

(08) 9426 9200

TTY (08) 9426 9315

Free call:

1800 998 214

Email:

caep@dsc.wa.gov.au

Website:

www.disability.wa.gov.au/

## Transport Concessions

### Public transport - Transperth

#### Who is eligible?

- Pensioner Concession Card (PCC) holders
- Veterans SmartRider holders.

#### Concession - PCC

PCC holders are entitled to:

- Concession of around 50% of normal public transport fares on Transperth & Transwa services
- Aged and Disability pension recipients are eligible for free public transport on Transperth & regional services between 9am and 3.30pm on weekdays, all weekend and on public holidays. To use the free Transperth & TransGeraldton service, clients must apply for a Seniors SmartRider or Pensioner SmartRider card. To use regional services, show your concession card.

#### Concession - Veterans SmartRider holders

Veterans SmartRider holders are entitled to:

- Free travel on all Transperth services if in receipt of one of the following pensions:
  - Veterans receiving disability pension at the Totally and Permanently Incapacitated (T&PI) rate;
  - Veterans receiving disability pension at the Extreme Disablement Adjustment (EDA) rate;
  - Veterans receiving disability pension at the Intermediate rate;
  - Veterans receiving disability pension at the Totally and Temporarily Incapacitated (TTI) rate;
  - Ex-Prisoners of War;
  - Veterans receiving disability pension at 70% to 100% rates.
- Concession of around 50% of normal public transport fares on all Transperth services, if in receipt of the following pension:
  - War Widow pension and NOT in receipt of the Income Support Supplement (ISS).

# Concessions in Western Australia, *continued*

## Public transport, *continued*

### Concession Provider

Transperth:

13 62 13

## Public Tranpost – Transwa

WA Free Trip Voucher

### Who is eligible?

- Pensioner Concession Card (PCC) holders
- DVA Gold card holders.

### Concession - PCC

One free return journey or two single journeys per year on Transwa rail or coach services. Vouchers are issued annually with the PCC card.

### Concession – DVA Gold card

Two free return journeys or four single journeys per year on Transwa rail or coach services. Applicants should have their DVA Gold card at the time of booking.

### Concession Provider

Transwa:

1300 662 205

## Annual Free Trip Scheme - Northwest

### Who is eligible?

- Pensioner Concession Card (PCC) holders with a WA Free Trip Voucher who have lived above the 26th parallel of WA continuously for at least two years. Other conditions may apply.

### Concession

One return journey by air or coach, per year, to Perth or elsewhere in the South West Land Division (provided the fare is not greater than that to Perth).

### Concession Provider

Department of Transport:

(08) 9216 8000

## Perth to Meekatharra

### Who is eligible?

- Pensioner Concession Card (PCC) holders with a WA Free Trip Voucher.
- Recipients of specified pensions

### Concession

The free trip voucher may be used to undertake one free return journey per year on Integrity Coach Lines services between Perth and Meekatharra or places en route.

# Concessions in Western Australia, *continued*

## Perth to Meekatharra, *continued*

### Concession Provider

Department of Transport:

(08) 9216 8000

NB: Recipients of the following pension types are granted a second free trip each year for both travel schemes administered by the Department of Transport:

- Veterans receiving disability pension at the Totally and Permanently Incapacitated (T&PI) rate;
- Veterans receiving disability pension at the Extreme Disablement Adjustment (EDA) rate;
- Veterans receiving disability pension at the Intermediate rate;
- Veterans receiving disability pension at the Totally and Temporarily Incapacitated (TTI) rate;
- Ex-Prisoners of War;
- Veterans receiving disability pension at 70% to 100% rates
- War Widow pension and NOT in receipt of the Income Support Supplement (ISS).

## Great Southern Railway (GSR) Services

### Concession Fare – Who is eligible?

- Pensioner Concession Card (PCC) holders
- Commonwealth Seniors Health Card (CSHC) holders

### Concession Fare – PCC & CSHC Holders

PCC & CSHC holders are eligible for a discount of up to 55% from Great Southern Rail (GSR) for the following rail journeys:

- The Ghan
- The Indian Pacific
- The Overland.

### Special Veteran Travel Concession - Who is eligible?

- Veterans receiving disability pension at the Totally and Permanently Incapacitated (T&PI) rate
- Veterans receiving disability pension at the Extreme Disablement Adjustment (EDA) rate
- Veterans receiving disability pension at the Intermediate rate
- Veterans receiving disability pension at the Blind rate
- Service Pensioners on the Blind rate
- Disability Pensioners receiving the Specific Disability amount Items 1-14 listed under Section 27 of the Veterans' Entitlements Act 1986, i.e. suffering loss of limb
- Widows of WWI Australian veterans (do not have to be in receipt of DVA pension).

# Concessions in Western Australia, *continued*

## Great Southern Railway (GSR) Services, *continued*

### Special Veterans Travel Concession

This concession provides either:

- free rail travel in a Gold Service (formerly known as “Gold Kangaroo Service” or “First Class”) over the Commonwealth owned track only. The ‘free’ component includes a standard Gold Sleeper cabin and does not include Gold Service meal charges or Fuel Price Surcharges; *or*
- free rail travel in a Red Service (formerly known as “Red Kangaroo Service” or “Holiday Class”) over the Commonwealth owned track only. The ‘free’ component includes a Red Sleeper cabin or Red Day/Night Seat and does not include Fuel Price Surcharges. Meals can be purchased in Red Service; *or*
- free travel in Red Premium Service (formerly known as “Gold Kangaroo Service” or “Holiday Class” on the Overland) over the Commonwealth owned track only. The ‘free’ component includes a Red Premium Seat and does not include Fuel Price Surcharges. Meals can be purchased in Red Premium Service.

The following sections of GSR journeys are covered by the concession:

- the ‘Indian Pacific’ between Broken Hill and Kalgoorlie
- the ‘Overland’ between Bordertown and Adelaide
- the ‘Ghan’ between Adelaide and Darwin.

Refer to *Factsheet IS152 Great Southern Rail Travel Concession* for more information.

### WA Special Veteran Additional Annual Free Trip

WA Special Veterans are provided with one additional free return trip between Perth and Kalgoorlie when travelling interstate on the Indian Pacific. The ‘free’ component includes a standard Gold Sleeper, Red Sleeper, or Red Day/Nighter Seat and does not include Gold Service meal charges or Fuel Price Surcharges. Meals can be purchased in Red Service.

### Concession Provider

Great Southern Rail:

132 147

Website:

[www.gsr.com.au](http://www.gsr.com.au)

## Taxi User’s Subsidy Scheme

### Who is eligible?

Eligible persons are those that are permanent residents of WA and have a severe disability that will always prevent them using a conventional public transport bus service. The disability is required to be continuous and fall within the specified categories of:

- severe mobility disability
- severe vision disability (legal blindness)
- severe cognitive/intellectual disability.



## Concessions in Western Australia, *continued*

### Taxi User's Subsidy Scheme, *continued*

#### **Concession**

This concession provides taxi travel at a reduced rate. Most users are entitled to a 50% subsidy, up to a maximum of \$25 for each single trip. Users with a wheelchair or scooter may be entitled to a 75% subsidy, up to a maximum of \$35 for each single trip.

*Note:* For taxi travel relating to the treatment of accepted disabilities you should use your DVA treatment card (Gold card or White card). For more information refer to *Factsheet HSV02 Entitlements under the Repatriation Transport Scheme*.

#### **Concession Provider**

Taxi Users' Subsidy Scheme

Department of Transport:

1300 660 147

TTY (08) 9321 5777

Website:

<http://www.transport.wa.gov.au/taxis/15155.asp>

## Household Concessions

### Australia Post

#### **Who is eligible?**

- Pensioner Concession Card (PCC) holders.

#### **Concession**

Australia Post will re-direct mail at a discounted rate after PCC holders change their address.

Australia Post will deliver some items that aid the visually impaired free of charge or at concessional rates for PCC holders.

#### **Concession Provider**

Australia Post:

131 318

# Concessions in Western Australia, *continued*

## Telstra

### Who is eligible?

- Pensioner Concession Card (PCC) holders.

### Concession

Telstra offer a number of concessions to PCC holders, including:

- a discount on new telephone service connection fee
- a reduction in your home line plan costs.

For more information you can request a brochure from Telstra called 'Pensioner Benefits' which details the concessions that they provide.

### Concession Provider

Telstra:

132 200

## Low Cost Internet Connection

### Who is Eligible?

- DVA entitlement card holders
- Age pensioners
- Disability support pensioners.

### Concession

Technical Aid to the Disabled (TAD) Australia with internet provider ISPOne have negotiated a partnership to provide aged pensioners, veterans and people with disabilities throughout Australia with access to a low cost Internet service. This enables people who hold a DVA Entitlement Card, or receive Age Pension or Disability Support Pension to go online at a reduced cost. Please refer to the TAD Australia website for information on costs.

### Concession Provider

TADAust Connect:

1300 735 439

Website

[tadaustconnect.org.au/](http://tadaustconnect.org.au/)

## Electricity: Synergy and Horizon Power– Residential customers

### Who is eligible?

- Pensioner Concession Card (PCC) holders
- Gold Card holders
- Commonwealth Seniors Health Card (CSHC) holders who also hold a WA State Seniors Card.

### Concession – PCC Gold Card

This concession provides a rebate on:

- supply charges
- account establishment fees
- reduced fees on meter testing.

## Concessions in Western Australia, *continued*

### Electricity: Synergy and Horizon Power– Residential customers, *continued*

#### **Concession – PCC Gold Card, *continued***

Customers with dependant children are entitled to an additional rebate from their electricity account depending on the number of children listed on their card.

#### **Concession –CSHC & Seniors Card**

A rebate on supply charges.

#### **Concession Provider**

Synergy:

131 353

TTY (08) 9221 8608

Website: [www.synergy.net.au/Service\\_Centre/Paying\\_Your\\_Bill/Our\\_Billing\\_Practice.html](http://www.synergy.net.au/Service_Centre/Paying_Your_Bill/Our_Billing_Practice.html)

### Seniors Air Conditioning Rebate

#### **Who is eligible?**

- Pensioner Concession Card (PCC) holders
- Commonwealth Seniors Health Card (CSHC) holders who also hold a WA State Seniors Card.

#### **Concession**

Eligible card holders living in areas that experience prolonged periods of heat discomfort may be eligible for a rebate. Areas north of the 26<sup>th</sup> Parallel and/or north of the 50-day Relative Strain Index Line are eligible to apply.

#### **Concession Provider**

Synergy:

131 353

TTY (08) 9221 8608

Website: [www.synergy.net.au/Service\\_Centre/Paying\\_Your\\_Bill/Our\\_Billing\\_Practice.html](http://www.synergy.net.au/Service_Centre/Paying_Your_Bill/Our_Billing_Practice.html)

### Life Support Equipment Electricity Subsidy

#### **Who is eligible?**

- Pensioner Concession Card (PCC) holders - certification of medical eligibility by a treating physician is required.

#### **Concession**

This Scheme provides a subsidy to compensate for the electricity costs of operating life support equipment at home.

The scheme is aimed at people who are dependent on specified life support equipment used in their homes under specialist medical advice and are holders of concession cards that are means tested.

# Concessions in Western Australia, *continued*

## Life Support Equipment Electricity Subsidy, *continued*

### Concession, *continued*

The applicant can be the person who is responsible for payment of the electricity bill, if another person in the household is eligible.

### Concession Provider

Office of State Revenue:

(08) 9262 1373

Email:

lifesupport@dtf.wa.gov.au

## Thermodynamic Dysfunction Energy Subsidy

### Who is eligible?

- Pensioner Concession Card (PCC) holders - certification of medical eligibility by a treating physician is required.

### Concession

This concession is available to people with severe medical conditions requiring that the temperature of their immediate surroundings be artificially controlled to avoid serious health risk.

The scheme will assist with the energy costs of operating heating and/or cooling equipment at home for people with medical conditions resulting in clinical thermoregulatory dysfunction. The applicant can be the person responsible for payment of the energy bill if another person in the household is eligible.

### Concession Provider

Office of State Revenue:

(08) 9262 1373

Email:

thermodysfunction@dtf.wa.gov.au

## Water

### Who is eligible?

- Pensioner Concession Card (PCC) holders
- Commonwealth Seniors Health Card (CSHC) holders who also hold a WA State Seniors Card.

Eligible card holders must own and occupy the rated property as their ordinary place of residence on 1 July of the rating year.

### Concession

This concession provides a rebate of up to 50% or deferment of payment.

A 50% concession on water used at the property during the consumption year. Conditions apply. Concessions are also available on application to PCC holders who occupy residential property but who may not own it.

# Concessions in Western Australia, *continued*

## Water *continued*

### Concession Provider

Water Corporation:

1300 659 951

Website:

[www.watercorporation.com.au/A/accounts\\_rates\\_concessions.cfm](http://www.watercorporation.com.au/A/accounts_rates_concessions.cfm)

## Rates

### Who is eligible?

- Pensioner Concession Card (PCC) holders
- Commonwealth Seniors Health Card (CSHC) holders who also hold a WA State Seniors Card.

### Concession

This concession provides a rebate of up to 50% or deferment of payment.

### Concession Provider

Check with your local council.

## Housing

### Who is eligible?

- Pensioner Concession Card (PCC) holders.

### Concession

The Department of Housing and Works (Homeswest) has a range of assistance programs available to low and middle income earners who are PCC holders and are seeking rental accommodation or home finance. These include Rental Assistance, Bond Assistance, Mortgage Support and a number of Home Purchase Assistance programs.

### Concession Provider

Contact your local Homeswest office, or

Homeswest Perth office:

(08) 9222 4666

Toll free number 1800 093 325

# Vehicle Concessions

## Drivers' Licences

### Who is eligible?

- Pensioner Concession Card (PCC) holders
- Commonwealth Seniors Health Card (CSHC) holders who also hold a WA State Seniors Card.

## Concessions in Western Australia, *continued*

### Drivers' Licences, *continued*

#### Concession

Eligible card holders who are also of age pension age receive drivers' licences free. All other card holders are entitled to a 50% discount.

#### Concession Provider

Department of Transport:

131 156

### Motor Vehicle Registration

#### Who is eligible?

- Pensioner Concession Card (PCC) holders
- Commonwealth Seniors Health Card (CSHC) holders who also hold a WA State Seniors Card
- PCC holders receiving the maximum rate of Service Pension that has been granted on the grounds of invalidity
- holders of a gold card embossed with TPI or EDA
- A letter from Veterans' Affairs certifying you have been assessed at 60 or more impairment points under the MRCA.

#### Concession – PCC holders & CSHC holders who also hold a WA State Seniors Card

PCC holders are eligible for a 50% concession on the licence fee of a motor vehicle renewal, subject to completion of an application form and production of their PCC.

There is a limit of one concession per person.

#### Concession – PCC holders on the maximum rate of Service Pension that has been granted on the grounds of invalidity, holders of gold card embossed with TPI or EDA, MRCA clients assessed at 60 or more impairment points

Eligible persons receive a 100% concession, and exemption from stamp duty on transfer or initial registration of a vehicle. With the exception of gold card holders, applicants must provide a letter from DVA confirming their eligibility.

There is a limit of one concession per person.

#### Concession Provider

Department of Transport:

131 156

### Motor Vehicle GST exemption

#### Who is eligible?

- Veterans receiving disability pension at the Totally and Permanently Incapacitated (T&PI) rate and other veterans as specified in *Factsheet DP79 Supply of Cars and Car Parts GST Free*.

# Concessions in Western Australia, *continued*

## Motor Vehicle GST exemption, *continued*

### Concession

Eligible veterans are entitled to GST exemption on the purchase of new cars (once every 2 years or 40,000 km). GST exemption is also available on spare parts necessary for the running of a motor car. Refer to *Factsheet DP79 Supply of Cars and Car Parts GST Free*.

### For more information

Application forms are available from DVA, but contact your local Australian Taxation Office for details of exempt items.

Australian Taxation Office: 132 861  
Website: [www.ato.gov.au/taxprofessionals/content.asp?doc=/content/13098.htm](http://www.ato.gov.au/taxprofessionals/content.asp?doc=/content/13098.htm)

## Other Concessions

### Recreational Fishing Licences

#### Who is eligible?

- Pensioner Concession Card (PCC) holders
- Veterans receiving disability pension at the Totally and Permanently Incapacitated (T&PI) rate
- War Widows Pension recipients.

#### Concession

Eligible persons are entitled to a 50% discount on the licence fee.

#### Concession Provider

Fisheries Department: (08) 9482 7333

### TAFEWA or Registered Training Organisation Fees and Charges

#### Who is eligible?

- Pensioner Concession Card (PCC) holders.

#### Concession

A concessional rate is available on fees for TAFEWA courses or courses undertaken with a registered training organisation funded by the Western Australian Department of Education and Training.

#### Concession Provider

Career Development Centre: 1800 999 167  
Email: [career.developmentcentre@det.wa.edu.au](mailto:career.developmentcentre@det.wa.edu.au)  
Website: [www.det.wa.gov.au/](http://www.det.wa.gov.au/)

# Concessions in Western Australia, *continued*

## TAFEWA Adult Community Education Courses

### Who is eligible?

- Pensioner Concession Card (PCC) holders.

### Concession

A 25% concession is available on fees for TAFEWA Adult Community Education (ACE) courses.

### Concession Provider

Career Development Centre:

1800 999 167

Email:

[career.developmentcentre@det.wa.edu.au](mailto:career.developmentcentre@det.wa.edu.au)

Website:

[www.det.wa.gov.au/](http://www.det.wa.gov.au/)

## More Information about Concessions

### State Seniors Card

Different concessions may be available for holders of Seniors Cards. All State Governments issue their own Seniors Card.

Eligibility for this card is determined by each state and is usually based on age and/or the number of hours worked per week. In most states you must be over 60 years.

Concessions vary between states but may include discounts on travel, licences or household expenses, as well as on goods and services. In 2009 the *National Transport Concession Scheme* was introduced, allowing holders of Seniors Cards to access public transport concessions throughout Australia. Previously holders of Seniors Cards could only access public transport concessions in the state in which the card was issued.

State Government issued Seniors Cards are also often accepted at local businesses and may be accepted where a PCC or Gold Card is not.

The WA Seniors Card Centre is located on Level 2 of 140 William Street, Perth, on the corner of the Murray Street Mall, directly above the Perth Underground Train Station.

### For more information on the WA Seniors Card

Seniors Card Hotline:

(08) 6551 8800

Country callers:

1800 671 233

Website:

[www.seniorscard.wa.gov.au](http://www.seniorscard.wa.gov.au)



# Concessions in Western Australia, *continued*

## State Concession Card

The State Concession Card (SCC) is provided to specific DVA pensioners, who are not eligible for the Pensioner Concession Card (PCC), so that those individuals can receive a 50% rebate, or deferment of payment, on Local Government Rates and Water Authority of WA water, sewerage and drainage rates.

The following categories of eligible pensioners are issued the SCC without a means test:

- Veterans receiving disability pension at the Totally and Permanently Incapacitated (T&PI) rate
- Veterans receiving disability pension at the Extreme Disablement Adjustment (EDA) rate
- Blinded War pensioners
- Tuberculosis sufferers (as determined by DVA)

The following categories of eligible pensioners are issued the SCC after satisfying a means test:

- War widows and war widowers
- Widowed mothers of deceased unmarried members of the defence forces
- Unmarried mothers of deceased unmarried members of the defence forces.

The means test restricts the SCC to individuals who would otherwise satisfy the income test for the PCC. Individuals who are eligible for a PCC will not be issued a SCC.

### For more information on the State Concession Card

Department for Child Protection:

(08) 9222 2711

Website:

[http://www.finance.wa.gov.au/cms/content.aspx?id=192#PCC\\_SCC](http://www.finance.wa.gov.au/cms/content.aspx?id=192#PCC_SCC)

## When to contact DVA

Contact DVA:

- to report a lost card
- to notify us of a change of address
- for information about eligibility for Australian Government concessions
- for information about the issue of a PCC.

Contact the authority or business administering the concession for:

- information about the eligibility for a concession
- details about the rate of concessions.

# Concessions in Western Australia, *continued*

## Disclaimer

The information contained in this Factsheet is general in nature and does not take into account individual circumstances. You should not make important decisions, such as those that affect your financial or lifestyle position, e.g. retirement, on the basis of information contained in this Factsheet. Where you are required to lodge a written claim for a benefit, you must take full responsibility for your decisions prior to the written claim being determined. You should seek confirmation in writing of any oral advice you receive from DVA relating to complex or important matters.

## Other Factsheets

Other Factsheets relating to this topic include:

- *IS125 Pensioner Concession Card*
- *IS152 Great Southern Railway Travel Concession*
- *IS160 Overview of Cards Available to Veterans and Their Dependents*
- *DP79 Supply of Cars and Car Parts GST Free*
- *HSV02 Entitlements under the Repatriation Transport Scheme.*

## More information

All DVA Factsheets are available from DVA offices, and on the DVA website at [www.dva.gov.au](http://www.dva.gov.au).

You can phone DVA for the cost of a local call on 133 254 or 1800 555 254 for country callers.

Use a normal landline phone if you can. Mobile phone calls may cost you more.

You can send an email to DVA at: [GeneralEnquiries@dva.gov.au](mailto:GeneralEnquiries@dva.gov.au).

You can get more help from any DVA office.