



Concessions

Concessions in Queensland

Overview

This Factsheet provides information about concessions available within Queensland.

The Queensland concessions are primarily state concessions or concessions offered within the metropolitan area of Brisbane. Many local councils also offer concessions to residents, sometimes in addition to state concessions. Check with your local council to find out more about other concessions in your area.

Who determines what the concessions are?

The relevant Australian Government and State authorities and businesses determine what concessions to offer, and who is eligible for those concessions.

DVA does not determine what concessions are available from the concession providers. The type of concession and eligibility requirements are determined by the relevant Australian Government and State authorities and businesses that provide those concessions.

Who is eligible for a concession?

Where possible, this Factsheet will list the eligibility requirements for each particular concession.

The requirements will normally relate to whether you are eligible for certain types of DVA cards or whether you receive a certain type of DVA pension.

Proving your Eligibility

In many cases you will be able to prove your eligibility by presenting a DVA card such as the Pensioner Concession Card (PCC) or the DVA Gold Card. In situations where this does not apply the concession providers will tell you what confirmation they require.

Changes to concessions

The information given in this Factsheet is based on information provided to us and to the best of our knowledge is correct. Concessions may change at any time and the details should always be confirmed with the provider.

Concessions in Queensland, *continued*

Health concessions

Treatment Cards

If you have a DVA treatment card (Gold or White Card) you should always use this card for medical, hospital, pharmaceutical and allied health services.

Pharmaceutical benefits

Who is Eligible?

- Pensioner Concession Card (PCC) holders.

Concession

PCC holders are eligible for pharmaceuticals under the Pharmaceutical Benefits Scheme (PBS) at \$5.40 per prescription. Your pharmacist can tell you which pharmaceuticals are listed under the scheme. Premiums charged by manufacturers may apply to some alternative brands/medicines. Once you have spent the PBS Safety Net threshold amount on PBS medicines, you will receive free PBS medicines for the rest of the year.

Concession Provider

Department of Health and Ageing:

1800 020 613

Website:

www.health.gov.au/pbs

National Diabetes Services Scheme

Who is Eligible?

- Australian residents who have been diagnosed with diabetes by a doctor or Credentialed Diabetes Educator (CDE), *and* hold a current Australian Medicare card or DVA file number.

Concession

A range of Australian Government approved products are available at subsidised prices for persons who are registered with the National Diabetes Services Scheme.

Concession Provider

National Diabetes Services Scheme:

1300 136 588

Website:

www.ndss.com.au/

Hearing services

Who is Eligible?

- Pensioner Concession Card (PCC) holders
- DVA Gold Card holders
- DVA White Card holders where the card is issued specifically for hearing reasons.

Concessions in Queensland, *continued*

Hearing services, *continued*

Concession

Hearing assessments and hearing rehabilitation are available through the Office of Hearing Services. Hearing assessments and hearing rehabilitation, including provision and fitting of some hearing aids, are available free of charge.

Concession Provider

Office of Hearing Services:

1800 500 726

or TTY

1800 500 496

Website:

www.health.gov.au/hear

Spectacles

Who is Eligible?

- Pensioner Concession Card (PCC) holders.

In addition to meeting clinical eligibility criteria, you must be a permanent Queensland resident and hold, in your own name, a Pensioner Concession Card continuously for a minimum of six months immediately before the date of the application.

Concession

The Spectacle Supply Scheme provides free basic spectacles to eligible Queensland residents. The type of spectacles provided is based on individual clinical need as determined by an optometrist or ophthalmologist.

If you are eligible to obtain spectacles through this scheme, you are entitled to purchase limited extras such as tinting, UV protection and/or hardening for glass lenses. As these options are based on personal choice rather than clinical need, you are responsible for all associated costs.

Concession Provider

Queensland Health:

13 43 25 84

www.health.qld.gov.au/mass/spectacles.asp

Medical Aids Subsidy Scheme

Who is Eligible?

- Pensioner Concession Card (PCC) holders.

Concession

The Medical Aids Subsidy Scheme provides funds for endorsed aids and equipment to eligible Queensland residents with permanent and stabilised conditions or disabilities. The range of aids and equipment is primarily selected to assist people to live at home and avoid

Concessions in Queensland, *continued*

Medical Aids Subsidy Scheme, *continued*

premature or inappropriate residential care or hospitalisation. Aids and equipment are subsidised either on a permanent loan basis, private ownership or through the purchase of consumables.

Applications are made via delegated health professional prescribers who undertake a full clinical assessment of the applicant's needs.

Concession Provider

For more information, contact your local government or closest non-government community health service as listed in the White Pages, or

Medical Aids Subsidy Scheme:

(07)3250 8555
www.health.qld.gov.au/mass

Ambulance – Community Cover Levy Exemption

Community Ambulance Cover is not a 'user-pays' system. A levy is collected by electricity retailers and suppliers on behalf of the Queensland Government and is generally based on the billing arrangements for the supply of electricity to your home or business, measured by a meter. All Queensland residents are automatically covered for emergency ambulance services anywhere in Australia, no matter who pays for the electricity supplied to your home or business.

Who is Eligible?

- Pensioner Concession Card (PCC) holders
- DVA Gold Card holders

who live alone or share the premises with one of the following persons:

- your spouse including a de facto spouse
- a person who is wholly dependent on you
- another pensioner
- a social security beneficiary who does not pay rent
- a person who provides care and assistance to you and who does not pay rent.

Concession

Eligible people do not have to pay the Community Ambulance Cover levy on their principal place of residence.

Concession Provider

Queensland Ambulance Services:

1300 369 003

Website:

www.ambulancecover.qld.gov.au

Concessions in Queensland, *continued*

First aid training

Who is Eligible?

- Pensioner Concession Card (PCC) holders.

Concession

Queensland Ambulance Service offers a five per cent discount on the non-GST component of its Apply First Aid and Perform Cardiopulmonary Resuscitation course.

Concession Provider

Queensland Ambulance Services:

1300 369 003

Website:

www.ambulancecover.qld.gov.au

Patient Travel Subsidy Scheme

Who is Eligible?

- Pensioner Concession Card (PCC) holders
- Commonwealth Senior Health Card (CSHC) holders.

To be eligible, a patient must hold a Medicare Card, be a permanent resident of Queensland, be referred by a registered medical practitioner, and meet the clinical eligibility criteria as stated in the Patient Travel Subsidy Scheme.

Concession

The Patient Travel Subsidy Scheme provides financial assistance to patients who need to access specialist medical services unavailable within 50 kilometres of their nearest public hospital. The scheme contributes towards the cost of transport and accommodation (after four nights) and, in some cases, the costs of people accompanying the patient. Patients must attend the closest service to qualify for assistance.

Eligible card holders are entitled to receive accommodation assistance from the first night.

Concession Provider

For further information, contact the patient travel officer at the patient's nearest public hospital as listed in the White Pages under 'Hospitals'.

Dental

Who is Eligible?

- Pensioner Concession Card (PCC) holders.

Concession

Free dental treatment, including the provision of dentures, is available at public dental clinics and hospitals.

Concessions in Queensland, *continued*

Dental, *continued*

Concession Provider

Contacts are listed in your local White Pages under 'Queensland Health — Dental (Oral) Health Services — Public Dental Clinics'.

Transport Concessions

Public transport

Who is Eligible?

- Pensioner Concession Card (PCC) holders
- DVA Gold Card holders
- Veterans receiving disability pension at the Totally and Permanently Incapacitated (T&PI) rate
- Brisbane City Council War Veterans Pass
- Vision Impairment Card holders.

Concession - PCC & Gold Card

Eligible persons receive a 50% concession off the cost of using public transport.

Concession – T&PI Veterans

T&PI veterans receive two free return rail trips on the Citytrain network per week or one free return rail trip on Traveltrain long distance services each fortnight. These rail concessions are available in Queensland only. You can pick up your Travel Record sheet and book of vouchers by presenting your T&PI embossed DVA Gold Card at the following Queensland Rail Travel Centres and Ticket Offices:

- Roma Street
- Brisbane Central
- Caboolture Station
- Nambour Station
- Maryborough Ticket Office
- Bundaberg Ticket Office
- Rockhampton Travel Centre
- Townsville Travel Centre
- Cairns Travel Centre.

You can also contact DVA and request them to be sent out by mail.

Spouses or partners of T&PI veterans who do not receive a pension of their own may be issued with four (4) T&PI Spouse Free Rail Travel Vouchers each calendar year.

Queensland Rail charges a booking fee of \$12.10 per economy journey or \$24.20 per first class journey. You need to apply to DVA for a letter of eligibility which you then present to Queensland Rail when booking your travel. The letter is valid for 12 months, and a new letter will need to be obtained from DVA for travel after the expiry of the original letter.

Concessions in Queensland, *continued*

Public transport, *continued*

Veterans who have their blindness accepted as service related are granted free first class rail passes for travel within Queensland. This concession also applies to the veterans' attendants. You need to apply to DVA for a letter of eligibility.

Concession – Anzac Day travel

Free rail trips are available to veterans who live within a 30 kilometre radius of Brisbane for attendance at Anzac Day Ceremonies. Apply direct to your local railway or Station Master.

Concession – Brisbane City Council War Veterans Pass

The Brisbane City Council War Veterans Pass provides free bus and ferry travel for veterans who:

- are residents of Brisbane City as determined by the Brisbane City Council; *and*
- are Totally and Permanently Incapacitated (T&PI) pensioners who have been injured in a theatre of conflict; *or*
- have, in the view of the council's medical person, a 75% locomotive disability (not 75% disability pension).

This pass offers restricted free travel for the holder of the pass on Brisbane Transport/BCC buses and ferries (excludes special services). Apply to DVA for a letter stating your accepted disabilities and service details.

Concession – Vision Impairment Card

This card entitles holders to free travel on all participating urban public transport services including, bus, rail and ferry within Australia. Contact Queensland Transport for information on eligibility and the application process.

Concession Provider

Queensland Transport:

132 380

Website:

www.transport.qld.gov.au/Home/Assistance_and_services/Concessions/Public_transport_concessions/

Ferries

Who is Eligible?

- Pensioner Concession Card (PCC) holders
- DVA Gold Card holders.

Concessions in Queensland, *continued*

Ferries, *continued*

Concession

A 50 per cent concession is available on the following ferry services:

- Brisbane Transport — services operating in the Brisbane metropolitan area
- Bay Islands Taxi Service — services operating between southern Moreton Bay Islands and Redland Bay, and Coochiemudlo Island and Victoria Point (no vehicles)
- Stradbroke Ferries Water Taxi — services operating between Toondah Harbour, Cleveland and North Stradbroke Island (no vehicles)
- Stradbroke Flyer and Island Taxi Charter — services operating between Toondah Harbour and North Stradbroke Island
- Sunferries Magnetic Island Pty Ltd — services operating between Townsville and Magnetic Island
- Peddells Ferry and Tour Bus Service — services operating between Thursday Island and Seisia.

Concession Provider

Brisbane Transport;	131 230
Website: www.transinfo.qld.gov.au/qt/translin.nsf/index/ferry_main	
Bay Islands Taxi Service:	(07) 3409 1145
Website: www.flyer.com.au/	
Stradbroke Ferries Water Taxi:	(07) 3488 5300
Website: www.stradbrokeferries.com.au/	
Stradbroke Flyer and Island Taxi Charter:	(07) 3821 3821
Website: www.flyer.com.au/	
Sunferries Magnetic Island Pty Ltd:	(07) 4771 3855
Website: www.sunferries.com.au/	
Peddells Ferry and Tour Bus Service:	(07) 4069 1551
Website: www.peddellsferry.com.au/	

Taxi Subsidy

Who is Eligible?

To be eligible for a Taxi Subsidy Scheme Smartcard, you must be a permanent resident of Queensland and meet the relevant criteria in relation to your disability.

Concession

The Taxi Subsidy Scheme aims to improve the mobility of persons with a severe disability. Through this scheme, a 50 per cent concession for taxi travel is available. The maximum subsidy is \$25 per trip.

Note: For taxi travel relating to the treatment of accepted disabilities you should use your DVA treatment card (Gold card or White card). For more information refer to *Factsheet HSV02 Entitlements under the Repatriation Transport Scheme*.

Concession Provider

Taxi and Limousine Management Unit
Queensland Transport:

1300 134 755
www.transport.qld.gov.au/tss

Concessions in Queensland, *continued*

Free rail

Who is Eligible?

- Pensioner Concession Card (PCC) holders who live in Queensland.

Concession

PCC holders are entitled to four (4) economy or two (2) first class journeys on Traveltrain services each year.

Present your current PCC to the Station Master or Railway Booking Office when making travel arrangements. Queensland Rail charges a \$12.10 booking fee per economy journey or \$24.20 per first class journey.

Concession Provider

Queensland Rail:

131 617

www.qr.com.au/

Great Southern Railway (GSR) Services

Concession Fare – Who is Eligible?

- Pensioner Concession Card (PCC) holders
- Commonwealth Seniors Health Card (CSHC) holders.

Concession Fare – PCC & CSHC Holders

PCC & CSHC holders are eligible for a discount of up to 55% from Great Southern Railway (GSR) for the following rail journeys:

- The Ghan
- The Indian Pacific
- The Overland.

Special Veteran Travel Concession - Who is Eligible?

- Veterans receiving disability pension at the Totally and Permanently Incapacitated (T&PI) rate
- Veterans receiving disability pension at the Extreme Disablement Adjustment (EDA) rate
- Veterans receiving disability pension at the Intermediate rate
- Veterans receiving disability pension at the Blind rate
- Service Pensioners on the Blind rate
- Disability Pensioners receiving the Specific Disability amount Items 1-14 listed under Section 27 of the Veterans' Entitlements Act 1986, i.e. suffering loss of limb
- Widows of WWI Australian veterans (do not have to be in receipt of DVA pension).

Special Veterans Travel Concession

This concession provides either:

- free rail travel in a Gold Service Sleeper Cabin (formerly known as First Class) over the Commonwealth owned track only. The 'free' component includes a sleeping berth only and does not include any Gold Service meal charges or Fuel Price Surcharges; *or*
- free rail travel in a Red Service Sleeper Cabin (formerly known as Holiday Class) which includes a sleeping berth (if applicable) over the Commonwealth owned track only. Meals can be purchased in Red Service. Fuel Price Surcharges also apply.

Concessions in Queensland, *continued*

Great Southern Railway (GSR) Services, *continued*

The following sections of GSR journeys are covered by the concession:

- the 'Indian Pacific' between Broken Hill and Kalgoorlie
- the 'Overland' between Wolseley and Adelaide
- the 'Ghan' between Adelaide and Darwin.

Carers for Special veterans are also entitled to a concession. A medical certificate must be obtained stating the veteran/widow/widowers and carer's names and that the veteran/widow/widowers requires care for the journey. The carer does not have to be in receipt of a carer's pension or be related to the person travelling.

Refer to *Factsheet IS152 Great Southern Railway Travel Concession* for more information.

Concession Provider

Great Southern Rail:

132 147

Website:

www.gsr.com.au

Household Concessions

Australia Post

Who is Eligible?

- Pensioner Concession Card (PCC) holders.

Concession

Australia Post will re-direct mail at a discounted rate after PCC holders change their address.

Australia Post will deliver some items that aid the visually impaired free of charge or at concessional rates for PCC holders.

Concession Provider

Australia Post:

131 318

Telstra

Who is Eligible?

- Pensioner Concession Card (PCC) holders.

Concession

Telstra offer a number of concessions to PCC holders, including:

- a discount on new telephone service connection fee
- a reduction in your home line plan costs.

Concessions in Queensland, *continued*

Telstra, *continued*

For more information you can request a brochure from Telstra called 'Pensioner Benefits' which details the concessions that they provide.

Concession Provider

Telstra:

132 200

Low Cost Internet Connection

Who is Eligible?

- DVA entitlement card holders
- Age pensioners
- Disability support pensioners.

Concession

Technical Aid to the Disabled (TAD) Australia with internet provider ISPOne have negotiated a partnership to provide aged pensioners, veterans and people with disabilities throughout Australia with access to a low cost Internet service. This enables people who hold a DVA Entitlement Card, or receive Age Pension or Disability Support Pension to go online at a reduced cost of \$6.60 per month.

Concession Provider

TADAust Connect:

1300 735 439

Website

tadaustconnect.org.au/

Water Subsidy

Who is Eligible?

- Pensioner Concession Card (PCC) holders
- DVA Gold Card holders.

To be eligible for the rebate, you must be:

- the owner or life tenant of the property which is your principal place of residence; *and*
- legally responsible for the payment of local government rates and charges levied on that property.

Concession

From 1 July 2008 eligible pensioners in the South-East Queensland water grid will receive a \$40 rebate on their water bills for 2008–09. The rebate will increase to \$70 in 2009–10 and to a maximum of \$100 in 2010–11.

Concession Provider

For more information on the scheme contact your local council.

Concessions in Queensland, *continued*

Rates Subsidy

Who is Eligible?

- Pensioner Concession Card (PCC) holders
- DVA Gold Card holders.

To be eligible you must also be:

- the owner or life tenant* of the property which is your principal place of residence
- legally responsible for the payment of local government rates and charges levied on that property.

*A life tenancy can be created only by a valid will and is effective only after the death of the property owner, or by a Supreme or Family Court Order.

The property must be located in Queensland and the subsidy is allowed on only one property at a time.

Concession

The Queensland Government's Pensioner Rate Subsidy Scheme provides a subsidy equal to 20 per cent (up to a maximum of \$180 each year) of the gross rates and charges levied by a local government.

A new application must be lodged if you change your address.

In addition to the state subsidy, a local government may also offer a remission on a portion of the rates and charges levied.

Concession Provider

For more information or to obtain an application form, contact your local shire, regional or city council.

Land Rent

Who is Eligible?

- Pensioner Concession Card (PCC) holders.

Concession - Holders of Department of Housing perpetual town leases – residential

PCC holders may be eligible for a reduction in land rent on the grounds of financial hardship, provided their leased land is used exclusively as their principal place of residence.

Concession Provider

Department of Housing:

(07) 3227 8519

www.public-housing.qld.gov.au/

Concessions in Queensland, *continued*

Land Rent, *continued*

Concession – Residential lessees

Lessees of leasehold land who are suffering hardship or facing certain financial difficulties and are Commonwealth Government concession cardholders may be eligible for a decrease in land rent, provided their leased land is used exclusively for their own residential use.

Concession Provider

Department of Natural Resources and Water:

131 304

www.nrw.qld.gov.au/

Electricity

Who is Eligible?

- Pensioner Concession Card (PCC) holders
- War Widows Pension recipients
- Veterans receiving disability pension at the Totally and Permanently Incapacitated (T&PI) rate.

Eligible cardholders must be the registered consumer of an electricity retailer at premises that are their principal place of residence and the only premises for which the rebate is claimed, and live alone or share the home with:

- their spouse
- other persons who hold a Pensioner Concession Card or Queensland Seniors Card
- other persons wholly dependent on them
- other persons who receive an income support payment from Centrelink, the Family Assistance Office or the Department of Veterans' Affairs and who do not pay rent
- other persons who live with the cardholder to provide care and assistance and who do not pay rent.

Eligible cardholders who live in caravan parks or other multi-residential buildings may be eligible for the electricity rebate if:

- electricity is paid on the basis of individually metered consumption; *and*
- the owner/proprietor is prepared to seek the electricity rebate on behalf of the resident.

Full eligibility details for the rebate are listed in the application form, which is available from your electricity retailer.

Concession

The Queensland Government provides a rebate on the cost of electricity supplied to the home of the eligible concession cardholder. Eligible cardholders who satisfy the abovementioned conditions and wish to claim the rebate must, at the electricity retailer's discretion, either complete a written application form or apply by telephone.

Your application must be received by your electricity retailer at least 14 days prior to the preparation of the first electricity account to which the rebate applies.

Concessions in Queensland, *continued*

Electricity, *continued*

Concession Provider

For more information or to apply for the rebate, contact your electricity retailer, whose telephone number appears on your account.

Electricity Life Support

Who is Eligible?

- Pensioner Concession Card (PCC) holders.

Eligibility to receive the concession is also dependent on the following:

- Oxygen concentrators must be provided rent-free by Queensland Health to persons who hold an eligible concession card and meet the eligibility criteria of the Medical Aids Subsidy Scheme
- Kidney dialysis machines must be provided rent-free by Queensland Health to persons based on clinical needs and supplied through Queensland hospitals.

Full details of eligibility for the concession are listed on the application form. Applications for this concession are automatically sent to applicants within 14 working days of receiving their machine.

Concession

This scheme offers a monthly concession (paid quarterly) per machine for eligible users of an oxygen concentrator or kidney dialysis machine to assist with meeting electricity costs. The scheme provides financial assistance to seriously ill people who use home-based life support systems (oxygen concentrators or kidney dialysis machines) provided they have been medically assessed in accordance with the eligibility criteria determined by Queensland Health.

Concession Provider

Department of Communities

Concession Services, Smart Service Queensland:

3247 5907

Natural Gas

Who is Eligible?

- Pensioner Concession Card (PCC) holders
- War Widows Pension recipients
- Veterans receiving disability pension at the Totally and Permanently Incapacitated (T&PI) rate.

Concessions in Queensland, *continued*

Natural Gas, *continued*

Who is Eligible? *continued*

Eligible cardholders must be the registered client of a reticulated natural gas retailer at premises that are their principal place of residence and the only premises for which the rebate is claimed, and live alone or share the home with:

- their spouse;
- other persons who hold a Pensioner Concession Card or Queensland Seniors Card;
- other persons wholly dependent on them;
- other persons who receive an income support payment from Centrelink, the Commonwealth Government Family Assistance Office or Department of Veterans' Affairs who do not pay rent; *or*
- other persons who live with the cardholder to provide care and assistance and who do not pay rent.

Applicants must also declare that no other people except casual visitors share the residence with them.

Eligible cardholders who live in caravan parks or other multi-residential buildings may be eligible for the reticulated natural gas rebate if:

- reticulated natural gas is paid on the basis of individually metered consumption; *and*
- the owner/proprietor is prepared to seek the reticulated natural gas rebate on behalf of the resident.

Full eligibility details for the rebate are listed on the application form, which is available from your reticulated natural gas retailer. If you satisfy these conditions and wish to claim the rebate, you must, at the discretion of the reticulated natural gas retailer, either complete a written application form or apply by telephone. Your application must be received at least 14 days prior to the preparation of the first reticulated natural gas account to which the rebate applies.

Concession

The Queensland Government provides a rebate on the cost of reticulated natural gas supplied to the home of an eligible concession cardholder.

The scheme includes reticulated natural gas supplied through the Dalby Regional Council and the Roma Regional Council.

A rebate is not available on LPG/bottled gas.

Concession Provider

For more information contact your reticulated natural gas retailer, whose telephone number appears on your account.

Concessions in Queensland, *continued*

Vehicle Concessions

Motor Vehicle Registration Fee concession

Who is Eligible?

- Pensioner Concession Card (PCC) holders
- Disability Pensioners receiving a rate of 70% or higher.

Concession - PCC

If your Pensioner Concession Card was issued on or after 1 July 1994, you are entitled to a 50 per cent reduction of the registration fee component of the total registration amount payable.

If your Pensioner Concession Card was issued before 1 July 1994, you will continue to receive the concession rate on the registration fee component of the total registration amount payable.

The following conditions apply for this concession:

- All other charges included with your registration (such as compulsory third party insurance) are payable in full
- This concession is available for:
 - motorbikes (the flat rate applies regardless of when the card was issued)
 - motor vehicles up to and including 4.5 tonnes (passenger and light commercial type vehicles excluding tractors and machinery)
 - motorised caravans (regardless of gross vehicle mass)
- You must be the registered operator of the vehicle and the vehicle must be used mainly for your private use
- The concession is available on only one vehicle recorded in the registered operator's name
- You and your spouse can receive only one concession between you
- On new vehicles, you will receive your concession at the time the dealer registers the vehicle as new
- If you acquire a vehicle that is already registered (such as a second-hand car), the concession will be available from the date you next renew your registration.

Concession - Disability Pensioners receiving a rate of 70% or higher

These clients are eligible for a flat-rate concession and exemption from the traffic improvement fee component of the total registration fees payable.

Concession Provider

Queensland Transport Customer Service Centre:

132 380

Website:

www.transport.qld.gov.au/

Concessions in Queensland, *continued*

Motor Vehicle GST exemption

Who is Eligible?

- Veterans receiving disability pension at the Totally and Permanently Incapacitated (T&PI) rate and other veterans as specified in *Factsheet DP 79: Supply of Cars and Car Parts GST Free*.

Concession

Eligible veterans are entitled to GST exemption on the purchase of new cars (once every 2 years or 40,000 km). GST exemption is also available on spare parts necessary for the running of a motor car. Refer to *Factsheet DP79 Supply of Cars and Car Parts GST Free*.

For more information:

Application forms are available from DVA, but contact your local Australian Taxation Office for details of exempt items.

Australian Taxation Office:

132 861

Website:

www.ato.gov.au/taxprofessionals/content.asp?doc=/content/13098.htm

Vehicle Registration Duty exemption

Who is Eligible?

- Veterans receiving disability pension at a rate of 70% or higher.

Concession

Eligible veterans are entitled to vehicle registration duty exemption on the purchase of new or used cars when not used for commercial purposes.

Concession Provider

Queensland Government Office of State Revenue:

1300 300 734

Website:

www.osr.qld.gov.au/duties/vehicle-registration-duty/exemptions.shtml

Boat Registration Fees

Who is Eligible?

- Pensioner Concession Card (PCC) holders
- Veterans receiving disability pension at a rate of 70% or higher.

Concession – PCC Holder

A recreational ship owner who holds a PCC is exempt from paying half the registration component of the total registration fee for one recreational ship. The recreational use fee is still payable.

Concessions in Queensland, *continued*

Boat Registration Fees *continued*

Concession – Veterans receiving Disability Pension at a rate of 70% or higher

Eligible Disability Pensioners are exempt from paying the full registration fee payable for one recreational ship. Applicants must provide a letter from the Department of Veterans' Affairs to confirm the type of pension they receive.

Concession Provider

Queensland Transport Customer Service Centre:

132 380

Website:

www.transport.qld.gov.au/

Other Concessions

Fire services levy

Who is Eligible?

- Pensioner Concession Card (PCC) holders
- DVA Gold Card holders.

Concession – Urban

A 20 per cent discount is available on the urban fire services levy for your principal place of residence. The levy is included in the rates assessment notice issued by your local government.

Concession – Rural

Where applicable, a rural fire services levy is included in the gross rates and charges levied by a local government. The relevant Pensioner Rate Subsidy Scheme concession is calculated on these rates and charges.

Concession Provider

For more information, contact your local shire, regional or city council.

Fishing Licences

Who is Eligible?

- Pensioner Concession Card (PCC) holders
- DVA Gold Card holders.

Concessions in Queensland, *continued*

Fishing Licences *continued*

Concession

A 10 per cent annual discount is available on a Stocked Impoundment Permit. These permits are sold:

- online at www.qld.gov.au/fishing. To use this option you will need a printer and a credit card (Visa or Mastercard)
- via telephone from the Department of Primary Industries and Fisheries Business Information Centre (132 523). To use this option you will need a credit card (Visa or Mastercard)
- at small business outlets throughout Queensland.

Concession Provider

Department of Primary Industries and Fisheries:

132 523

Website:

www.dpi.qld.gov.au/

Parks

Who is Eligible?

- Pensioner Concession Card (PCC) holders
- DVA Gold Card holders.

Concession

The Environmental Protection Agency (EPA) offers the following concessions to eligible cardholders:

- Concession for entry*
 - Brisbane Forest Park Walkabout Creek Wildlife Centre 1300 723 684
 - David Fleay Wildlife Park (07) 5576 2411
- Concession for services provided on entry* (e.g. guided tours)
 - Chillagoe–Mungana Caves National Park (07) 4046 6600
 - Fort Lytton National Park (07) 3393 4647
 - Mon Repos Conservation Park (07) 4159 1652
 - Mount Etna Caves National Park (07) 4936 0511
 - St Helena Island National Park (07) 3396 5133

* Concessions are for EPA charges only. Other charges may apply.

Concession Provider

EPA Customer Service Centre:

(07) 3227 8185

www.epa.qld.gov.au

Queensland Art Gallery

Who is Eligible?

- Pensioner Concession Card (PCC) holders
- DVA Gold Card holders.

Concessions in Queensland, *continued*

Queensland Art Gallery *continued*

Concession

Concessions on the admission price may be available for some major exhibitions at the Queensland Art Gallery. General gallery entry is free.

Concession Provider

Queensland Art Gallery:

(07) 3840 7303
www.qag.qld.gov.au

Queensland Museum Network

Who is Eligible?

- Pensioner Concession Card (PCC) holders
- DVA Gold Card holders.

Concession

Concessions may be available on the admission price to museums and/or some major exhibitions at:

- Queensland Museum, South Bank
- The Workshops Rail Museum, Ipswich
- Cobb + Co Museum, Toowoomba
- Museum of Tropical Queensland, Townsville.

General museum entry is free at South Bank. Entry is also free for local residents covered by the community pass scheme at Cobb + Co Museum and the Museum of Tropical Queensland.

The Workshops Rail Museum, Cobb + Co Museum and the Museum of Tropical Queensland also offer free entry for carers.

Concession Provider

Queensland Museum:

(07) 3840 7555
www.qm.qld.gov.au/

Queensland Performing Arts Centre

Who is Eligible?

Depends on the event.

Concession

Concessions are available on ticket prices for most events.

Concession Provider

QPAC:

Ticketing:

136 246
www.qtix.com.au

Concessions in Queensland, *continued*

State Library of Queensland

Who is Eligible?

- Pensioner Concession Card (PCC) holders.

Concessions

Concessions to some programs and events may be available at the State Library of Queensland to Pensioner Concession Card holders. General entry to the State Library is free.

Concession Provider

State Library of Queensland:

(07) 3840 7666

www.slq.qld.gov.au

More Information about Concessions

State Seniors Card

Different concessions may be available for holders of Seniors Cards. All State Governments issue their own Seniors Card.

Eligibility for this card is determined by each state and is usually based on age and/or the number of hours worked per week. In most states you must be over 60 years.

Concessions vary between states but may include discounts on travel, licences or household expenses, as well as on goods and services. In 2009 the *National Transport Concession Scheme* was introduced, allowing holders of Seniors Cards to access public transport concessions throughout Australia. Previously holders of Seniors Cards could only access public transport concessions in the state in which the card was issued.

State Government issued Seniors Cards are also often accepted at local businesses and may be accepted where a PCC or Gold Card is not.

For more information on the QLD Seniors Card

Website:

www.communities.qld.gov.au/seniorscard/

Queensland Government Department of Communities

The Queensland Department of Communities provides information on Queensland State Government concessions available to Queensland residents.

For more information:

Website:

www.communities.qld.gov.au/community/concessions/brochure/stategovt/

Concessions in Queensland, *continued*

When to contact DVA

Contact DVA:

- to report a lost card
- to notify us of a change of address
- for information about eligibility for Australian Government concessions
- for information about the issue of a PCC.

Contact the authority or business administering the concession for:

- information about the eligibility for a concession
- details about the rate of concessions.

Other Factsheets

Other Factsheets relating to this topic include:

- *IS125 Pensioner Concession Card*
- *IS152 Great Southern Railway Travel Concession*
- *IS160 Overview of Cards Available to Veterans and Their Dependants*
- *DP79 Supply of Cars and Car Parts GST Free*
- *HSV02 Entitlements under the Repatriation Transport Scheme.*

More information

All DVA Factsheets are available from DVA offices, and on the DVA website at www.dva.gov.au.

You can phone DVA for the cost of a local call on 133 254
or 1800 555 254 for country callers.

Use a normal landline phone if you can. Mobile phone calls may cost you more.

You can send an email to DVA at: GeneralEnquiries@dva.gov.au.

You can get more help from any DVA office.