

# Concession entitlements

## Pension Rail Travel Entitlements (Queensland Pensioner)

Your four (4) Queensland Pension Rail Travel Entitlements entitle you to one of the following:

- **Economy Class Seat:** Four (4) one way trips using one (1) entitlement for each trip.\*
- **Business Class Seat:** Two (2) one way trips using two (2) entitlements for each trip.\*  
(Please note there is limited availability in this class, advanced bookings are essential)
- **Economy Class Sleeping Berth:** Four (4) one way trips using one (1) entitlement for each trip.\*\*
- **First Class Twin Sleeping Berth:** Two (2) one way trips using two (2) entitlements for each trip.\*\* (See table)
- **First Class Single Sleeping Berth:** Two (2) one way trips using two (2) entitlements for each trip.\*\*
- **Queenslander Class:** Two (2) one way trips using two (2) entitlements for each trip. Fare upgrade to Queenslander Class is payable as an additional cost. All meals included.

Economy Class Seat	1 entitlement*	
	Total one way	\$12.50
Business Class Seat	2 entitlements per journey*	
	Total one way	\$25.00
Economy Class Sleeping Berth (sleeps 3 people, same gender or family)	Berth Fee (per person per night)	\$60.05
	1 entitlement*	\$12.50
	Total one way	\$72.55
First Class Twin Sleeping Berth (sleeps 2 people)	Berth Fee (per person per night)	\$88.37
	2 entitlements*	\$25.00
	Total one way	\$113.37
First Class Single Sleeping Berth (sleeps 1 person)	Berth Fee (per person per night)	\$88.37
	2 entitlements*	\$25.00
	Total one way	\$113.37
Queenslander Class (sleeps 2 people)	Brisbane to Townsville Berth and meals inclusive (per person)	\$418.07
	2 entitlements per one way journey*	\$25.00
	Total one way	\$443.07
	Brisbane to Cairns Berth and meals inclusive (per person)	\$443.01
	2 entitlements per one way journey*	\$25.00
Total one way	\$468.01	

# A berth fee is payable as an additional charge.

\* IMPORTANT A non-refundable administration fee of \$12.50 applies for the use of every entitlement, in addition to any berth fees. Rebooking, cancellation and itinerary amendments will incur a fee under most circumstances. While all seats and sleepers must be pre-booked, business class seats and all sleepers have very limited availability and you are recommended to book well in advance.

N.B. The listed prices are only for Queensland Pension Concession Card holders with sufficient entitlements remaining. While pensioners from other states may receive vouchers, they are only valid for travel within their own state. Prices are subject to change without notice. When all four (4) travel entitlements have been used up for the calendar year, you will receive a 50% discount on the full adult rail fare on presentation of a current Queensland Pension Concession Card. All Queensland Pension Concession Card holders also receive 50% off all CountryLink services (NSW Rail). Effective 1 April 2010.

## Using entitlements

To use your entitlements you will need to have a valid Queensland Pension Concession Card (PCC) at the time of ticketing. Should you have any further queries, please contact Queensland Rail on 1800 TRAINS (872 467).

## Break of journey

A break of journey is permitted, however must be specified at the time of booking with the relevant dates of travel, length of stay and destination(s). Additional berth fees will be charged where additional nights in sleepers are required. If a break of journey is required after ticketing, another entitlement may be requested and an additional administration fee may be charged.

## Children of Queensland Pension Concession Cardholders

Children of Queensland Pension Concession Cardholders only travel free of charge under the following circumstances:

- They are listed on the accompanying customer's Queensland Pension Concession Card (PCC) as a dependant, and
- They are travelling with the customer on whose card they are listed, and
- The customer they are travelling with is utilising a pensioner travel entitlement, and
- They are travelling in the same class and carriage as the customer fitting the above descriptions, and
- They pay any applicable berth fees when travelling in sleepers, this being the same value as an adult (see table overleaf for appropriate berth fee charges), and
- The child/ren must be under 16 years of age and/or still attend primary or secondary school.

## Carers

If a customer with a disability or other special care requirement is travelling on Pensioner Rail Travel entitlements, their carer may also be eligible for free rail travel. All requests for free travel by a carer must be substantiated by a letter from a doctor, or an association for people with a disability. The letter must attest to the customer's disability and the requirement for a carer to travel with them.

Free rail travel for carers is available for the same type and class of accommodation, and travel between the same stations as the pensioner they are accompanying. Additional charges such as berth fees and meals must be paid by both the pensioner and the carer.

It is not necessary for the customer to obtain a fresh letter each time they wish to travel. Letters will be accepted provided they are less than 2 years old.

This concession is not provided for the purpose of allowing family members or friends to obtain free travel. Carers travelling on the entitlements of the pensioner are expected to provide nursing and mobility assistance on the journey. There is no specific age restriction that applies to a carer, however they must be physically able to perform all associated assistance tasks.

When a customer with a disability or other special care requirements is not in receipt of a pension, both the customer with the disability and the carer are required to pay the appropriate fare for their journey.